

The Genie Way Private Coaching Sessions Term & Conditions

By booking a session with The Genie Way Limited, you agree to the Terms and Conditions as laid out in this document. The primary technique The Genie Way uses is EFT also known as Emotional Freedom Technique.

AGREEMENT FOR SERVICES CONDUCTED BY THE GENIE WAY LIMITED

1. Participation in EFT can result in a number of benefits to you, including improving relationships and resolution of the specific concerns that led you to seek a Coach, Therapist or Practitioner. It may help you deal with difficult feelings or experiences, or address issues that have been troubling you.

REFERRAL

2. During the initial intake process and the first couple of sessions, the EFT Practitioner will continue to assess if he or she can be of benefit to you. If they feel that the Technique may not be effective in helping you reach your therapeutic goals, they will discuss this with you. In such a case, they may refer you to another support professional or your GP.

PRIVACY & CONFIDENTIALITY

3. All information between The Genie Way and the client must be kept confidential. The only exception is:
 - When the information is required to be disclosed by law.
 - If, in the opinion of the The Genie Way, the client or some other person may be endangered if information is withheld.
 - Information may be disclosed when the client has given their express permission and that they understand the nature and extent of the disclosure.

DISCLAIMER

4. For your information, EFT is not a substitute for conventional medical advice/ treatment or medication that has been prescribed for you. You should never alter or stop any medical treatment or alter or stop any medication without seeking guidance from your GP or Medical Practitioner.
5. The Genie Way takes no responsibility or holds any liability for any loss or damage allegedly arising as result of using or applying EFT. Any use or application of EFT is completely at your discretion.

REFUNDS AND CANCELLATIONS

6. If you book a single session and would like to cancel, a full refund will be granted within 48 hours of booking, providing you have received no treatment from The Genie Way.
7. No refunds are granted on a block of sessions – however, in the case of an emergency sessions may be postponed or rescheduled which will be agreed with The Genie Way at a time that is convenient to yourself.
8. If you need to re-arrange a booked session, you will need to provide at least 48 hours notice, otherwise the session will be chargeable.

SESSIONS

9. Sessions are typically 1 or 2 hours, unless agreed otherwise. This would be selected/agreed at the time of booking with The Genie Way Limited.
10. Sessions that run over the allocated booking time may be chargeable.
11. Block bookings of 6 sessions must be used within an 8-week period, no refunds or extensions are permitted if these are not taken.
12. Block bookings of 12 sessions must be used within a 14-week period, no refunds or extensions are permitted if these are not taken.
13. Single sessions must be used within 1-month of purchase.